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POPUP BLOCKERS

Are the links not working properly? Try zooming out into "Full Page View"

Disable popup blockers to allow the training courses to open successfully

Click on any of the following to learn how to disable specific popup blockers

Internet Browsers

Internet Explorer

Google Chrome

Mozilla Firefox
(Mac OSX)

Mozilla Firefox
(Windows PC)

Safari

Toolbars

Google

YAHOO!

Aol.

msn

Norton Internet Security/
Personal Firewall

HAVE QUESTIONS OR NEED HELP?

Contact Vivid Customer Service at
(800) 956-0333 or customerservice@learnatvivid.com

POPUP BLOCKERS

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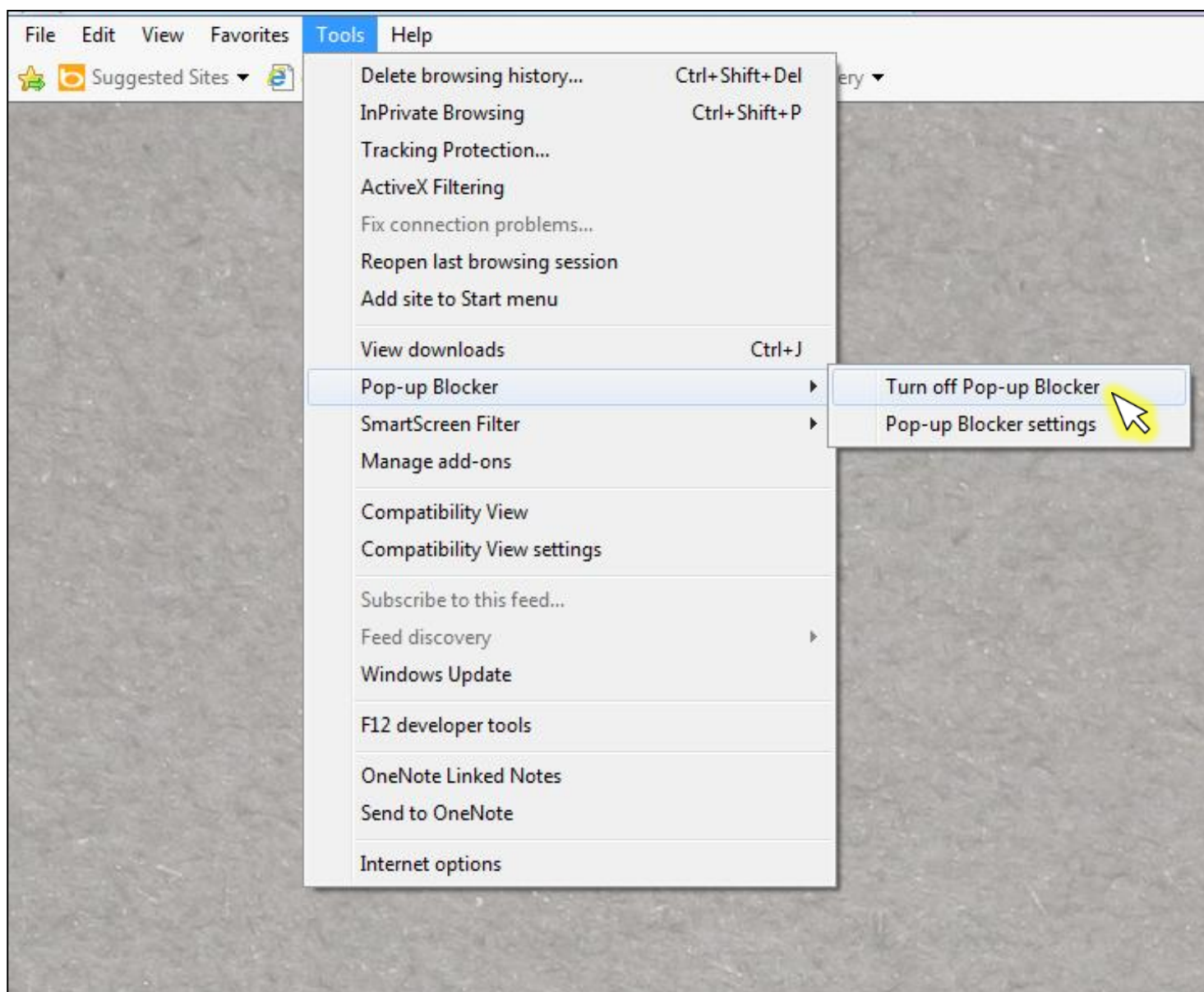Are the links not working properly? Try zooming out into "Full Page View"

Internet Explorer

1. Click on **Tools** in the menu bar.

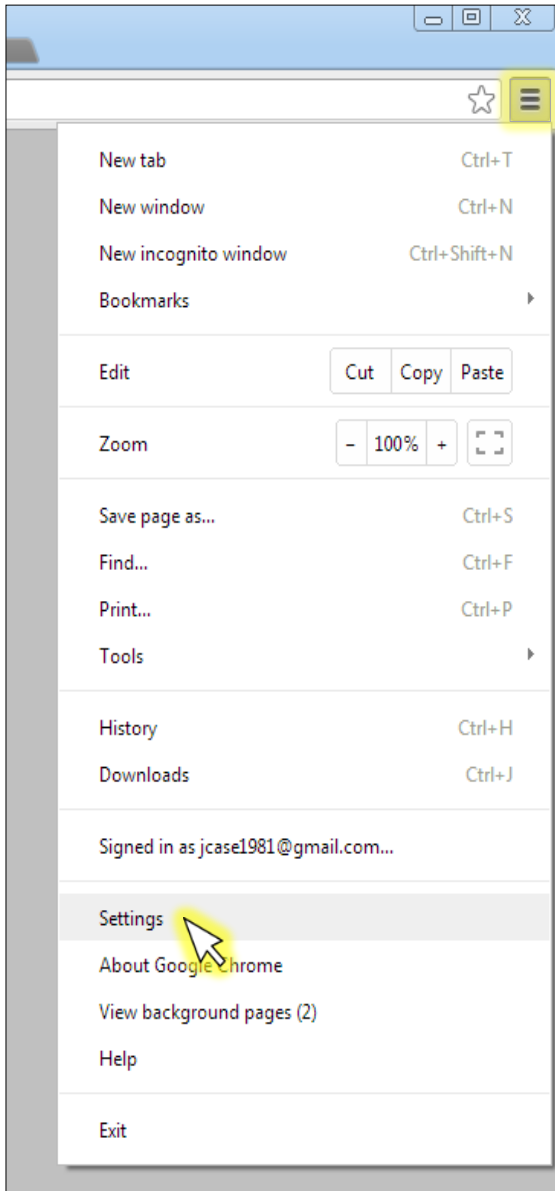   If you do not see the menu bar, press the "Alt" key.

1. Select **Pop-up Blocker** from the drop-down menu.

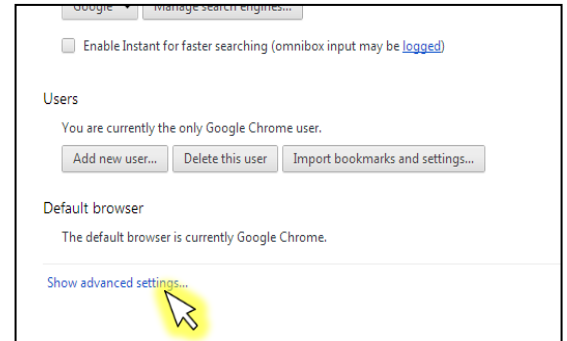2. Select **Turn Off Pop-up Blocker** from the submenu that appears.

POPUP BLOCKERS

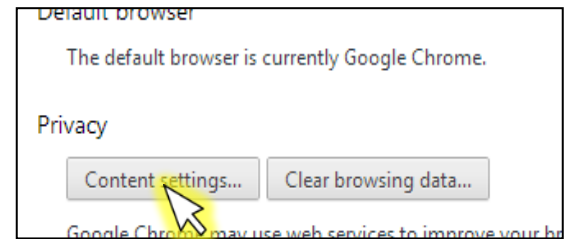Are the links not working properly? Try zooming out into "Full Page View"

1. Click the Chrome menu on the browser toolbar.

Google Chrome

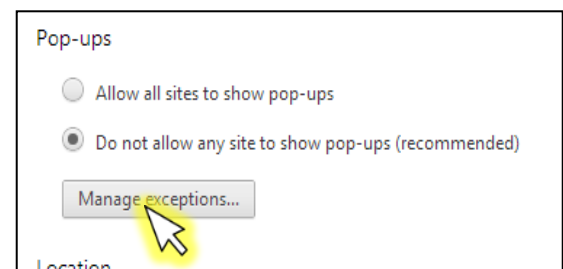2. Select **Settings** from the drop-down menu.

3. In the window that appears, click on **Show advanced settings** at the bottom.

4. Click the **Content Settings** button, found under **Privacy**.

5. In the popup window that appears, scroll about halfway down to get to the **Pop-ups** section. Click the **Manage exceptions** button.

6. In the popup window that appears, enter the URL address for your training site into the field at the bottom, then click **Done**, then **Done** again.
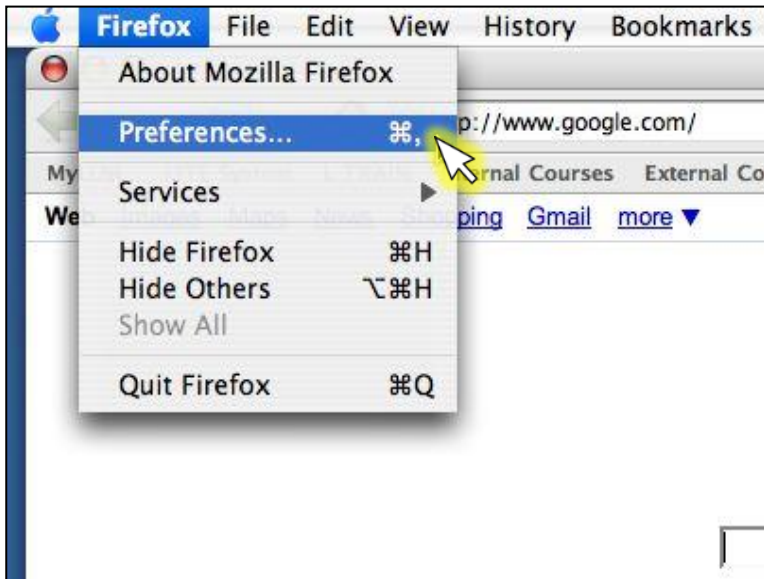
POPUP BLOCKERS

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Mozilla Firefox
(Mac OSX)

1. Click on **Firefox** in the menu bar.

2. Select **Preferences** from the drop-down menu.

3. In the window that appears, select **Content** in the navigation section across the top.

4. Uncheck the box next to **Block pop-up windows**, and click the **OK** button.

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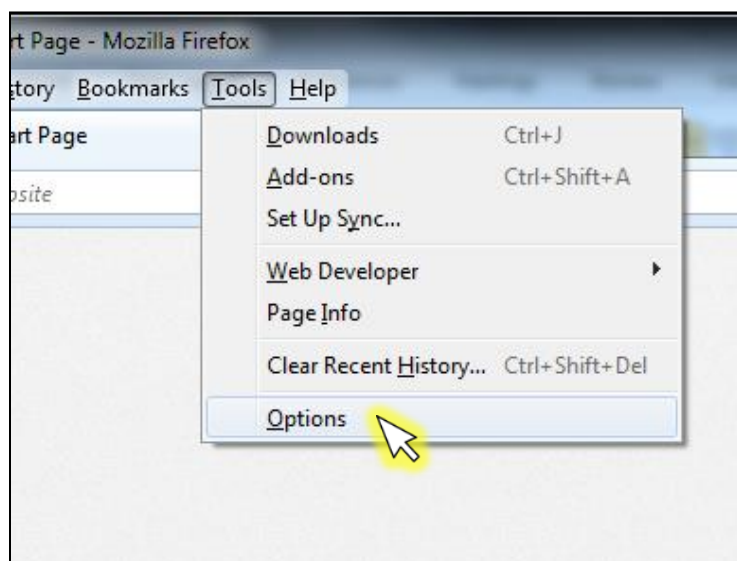
POPUP BLOCKERS

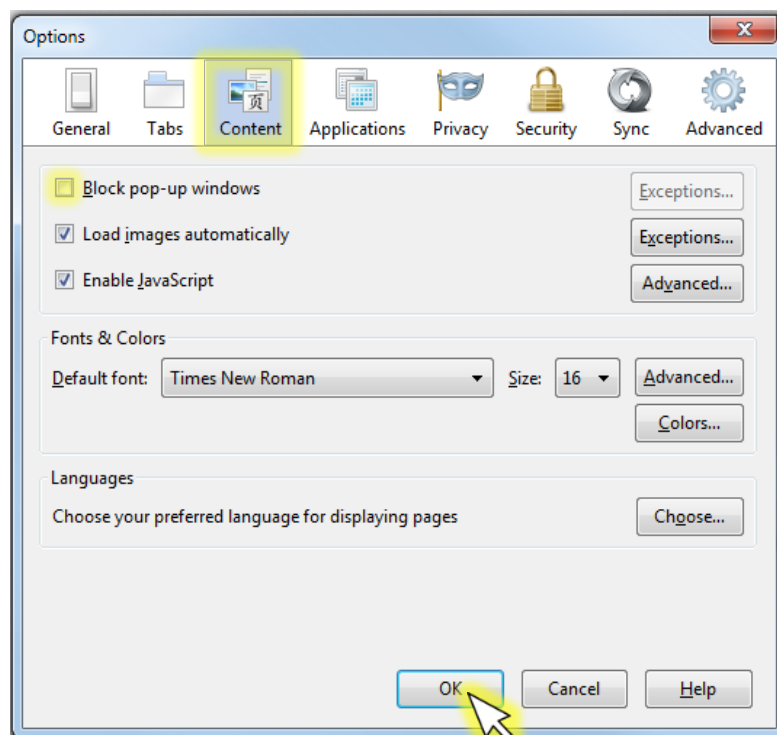Are the links not working properly? Try zooming out into "Full Page View"

Mozilla Firefox
(Windows PC)

1. Click on **Tools** in the menu bar.

2. Select **Options** from the drop-down menu.

3. In the window that appears, select **Content** in the navigation section across the top.

4. Uncheck the box next to **Block pop-up windows**, and click the **OK** button.
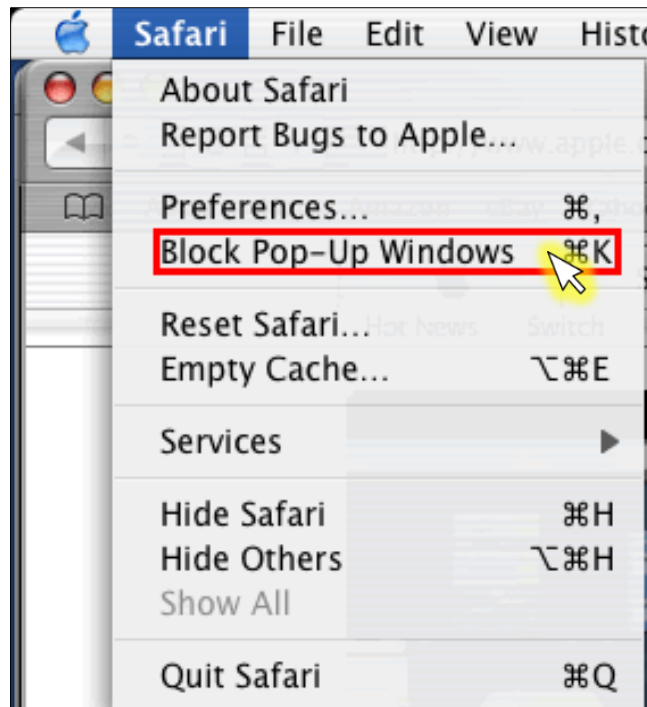
POPUP BLOCKERS

Safari

1. Click on **Safari** in the menu bar.

2. Select **Block Pop-Up Windows** from the drop-down menu.

POPUP BLOCKERS
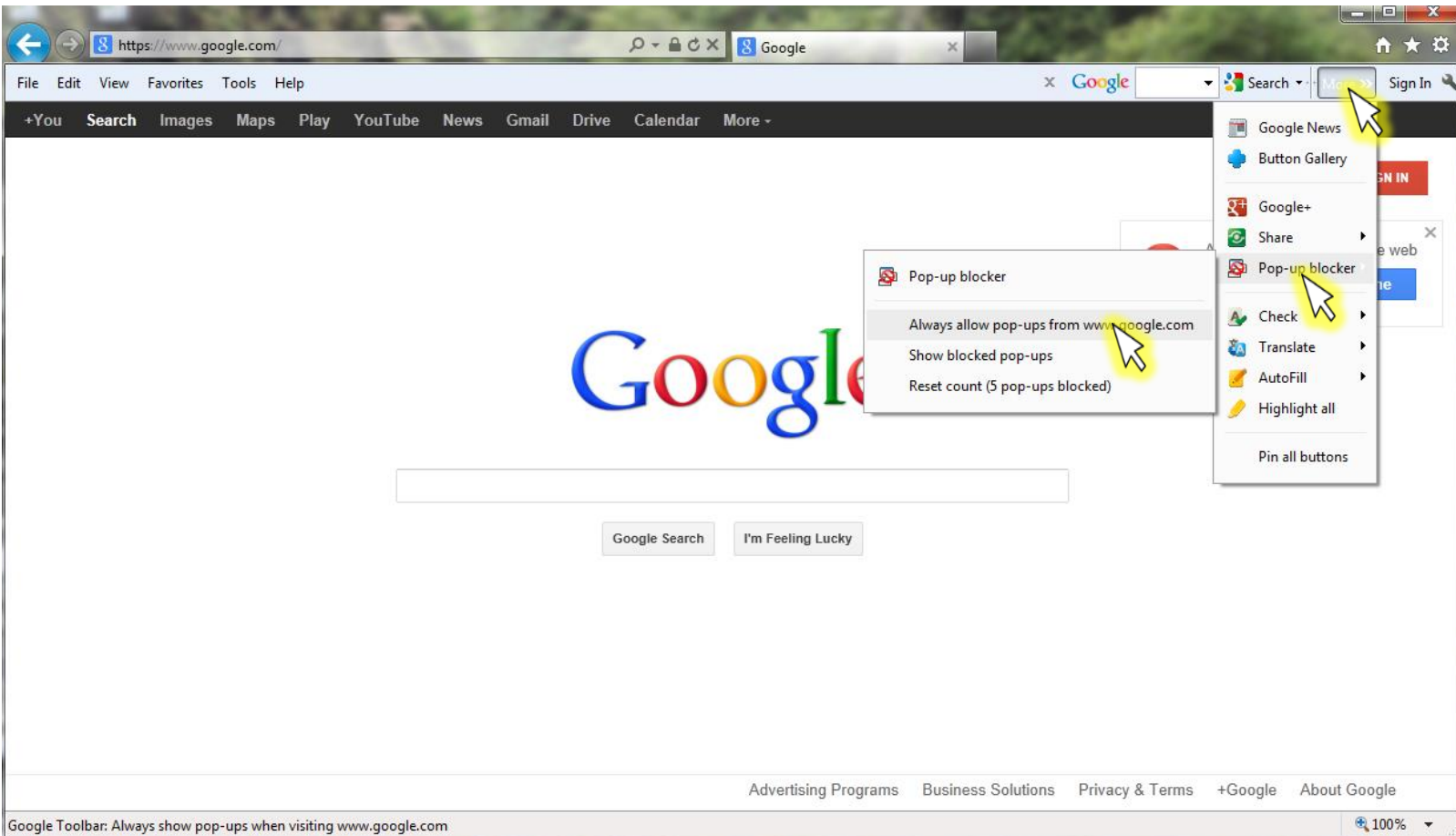
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Are the links not working properly? Try zooming out into "Full Page View"
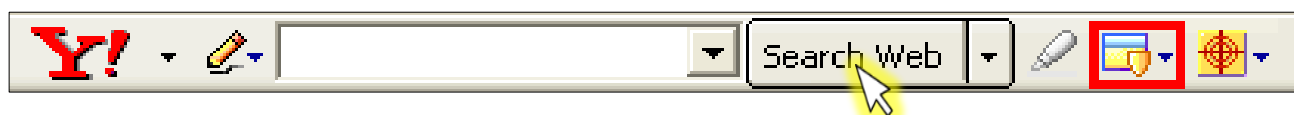
Google Toolbar

1. Click on the **More>>** option in the Google toolbar.

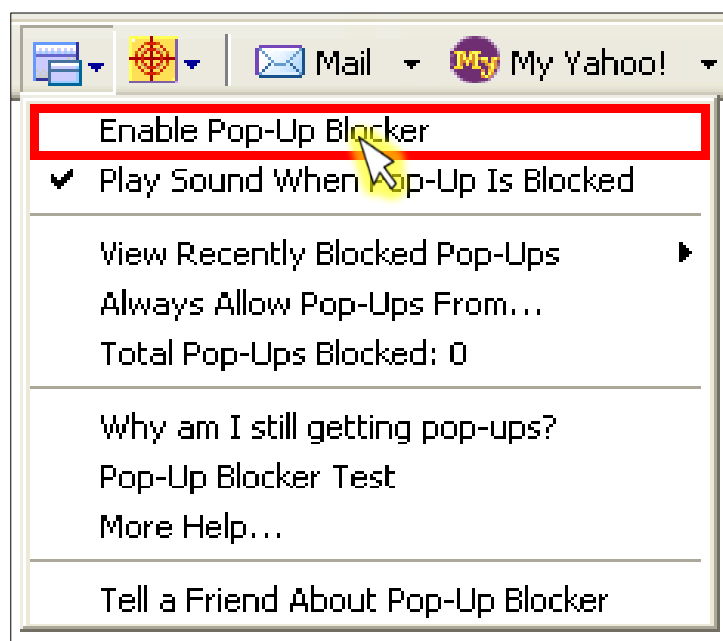2. Choose **Pop-up blocker** and then **Always allow pop-ups from (the website you are on)**.

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Yahoo Toolbar

1. Locate the Popup blocker icon and click the down arrow.

2. Uncheck **Enable Pop-Up Blocker**.

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AOL Toolbar

AOL.

1. Locate the Popup blocker icon.

2. Click on it until it says **Allowed**.

POPUP BLOCKERS

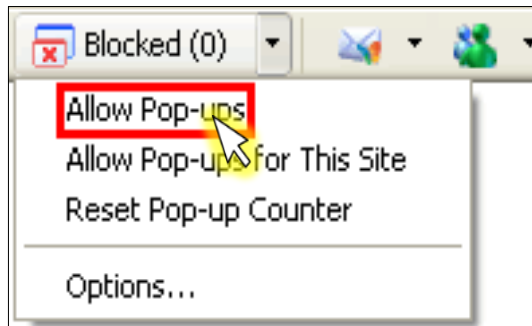Are the links not working properly? Try zooming out into "Full Page View"

MSN Toolbar

1. Locate the Popup blocker icon and click the down arrow.

2. Check **Allow Pop-ups**.

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Norton Internet Security/
Personal Firewall

1. Open Norton Internet Security's/Firewall's main window.

2. Click the **Ad Blocking** line.

3. Click the **Turn Off** button.