



UMass Boston Campus Closure Frequently Asked Questions

CAMPUS CLOSURE:

When will I know when UMass Boston has decided to close the campus due to weather?

If a storm arrives late evening/overnight, and if it is determined that the campus will be closed for business, the UMass Boston Alert System will notify the campus community of the campus closure before 5 a.m.

[Sign up for UMass Boston Alerts.](#)

When does the university decide to close, or not?

The university strives to make closure decisions as early as possible; however, these decisions are based largely on the weather forecast, which frequently changes. The closing of the campus is a procedure that differs depending on the timing of the storm, its expected length, and severity. When a decision is made, it will be communicated to the campus before 5 a.m.

How does the university decide when to close?

The essential factor in the decision is the safety of our students, faculty, staff and visitors. There will be occasions when severe weather affects only a limited number of commuters. These incidences will generally not result in a campus closure. At all times, those traveling to campus should use their own best judgment as pertains to the commuting conditions in their own regions.

When the campus closes, when does it re-open for business/classes?

The closure remains effective until 7 a.m. the following morning, unless otherwise notified. Please keep in mind every situation is handled on a case-by-case basis based on the weather forecast and conditions on campus. Students can contact the Dean of Students Office with any direct concerns or questions related to missed class time at 617-287-5800 or dean.students@umb.edu

What if the campus closes early during the middle of the day?

If weather conditions deteriorate during the day, the campus will determine the early closing time of the university, and the schedule for evening classes. Every effort will be made to make the decision regarding campus open/closed status as early and timely as possible.

Where can I find the UMass Boston Campus Closure Policy?

The UMass Boston Campus Closure Policy can be found on the [UMass Boston Website](#)

When the campus is closed, how will I be notified? (Communication resources listed below)

- The UMass Boston Alert System – will communicate closure via text, voice, and email. To add or change a cell phone number please log in to the [UMass Boston Alert System](#).
- [UMass Boston Website](#) – will contain campus open/closed status.
- UMass Boston Smartphone Application – downloadable for both Apple and Samsung devices, will carry campus open/closed status.
- UMass Boston Main Switchboard number (617) 287-5000 – will carry a voicemail announcement which carries campus open/closed status.
- Radio and Television Stations - will carry UMass Boston announcements starting at 5:30 a.m. A list of stations that carry the UMB closure information is listed on pg. 5 of the Campus Closure Policy.
- [UMass Boston Facebook](#)

- Facilities Service Response – To report storm-related campus conditions that warrant immediate attention please contact Facilities at 617-287-5450.

PARKING AND TRANSPORTATION:

Parking: Vehicles are required to park in the West Garage during campus closure for weather. All overnight vehicle parking is in the West Garage on levels 2 through 7. Parking permit holders may park their vehicle at no additional charge until normal campus operations resume. Parkers who do not have a parking permit may also park at the West Garage by pressing the button at the parking entry device to receive a ticket. Parkers are responsible for payment for the amount of time parked per the posted rates at the West Garage.

Transportation/Shuttle Bus: In the event of an early closing or late opening, the shuttle will continue to operate its normal service for one to two hours after the closing or before the delayed opening, weather and road conditions permitting. After this time, one shuttle bus will continue to operate, weather and road conditions permitting. Be advised that weather and road conditions may cause delays.

Is the campus still running shuttle buses even though we are closed?

UMass Boston will always try to run at least one shuttle bus to serve the needs of our residential community, weather and road conditions permitting.

Can we still park in the parking lots even though the campus is closed?

Parking is not permitted in Lot D, Quad Lot or Bayside during or immediately after a snow event. If you must drive to campus, please visit the West Garage for available parking. Vehicles parked in Lot D, Quad Lot or at Bayside during a campus closure or overnight, are subject to ticketing and towing.

If my vehicle is towed who do I call?

If your vehicle has been towed due to violation of the Campus Closure Policy, please contact UMBPD at: 617.287.1212, located on the 1st Floor, Quinn Administration Building.

I have a 24/7 student parking permit and I am away from campus. What do I need to do?

Should you have an extenuating circumstance that you cannot move your vehicle to the West Garage, you must contact UMB Transportation Services at parking.trans@umb.edu

DINING/FOOD SERVICES:

What Dining options are available when campus is closed?

In the event of a school closure, the Dining Commons, located in the Residence Hall East building will operate under a weekend/holiday schedule, typically opening at 10 a.m. for Brunch service. Any changes to hours or offerings will be communicated in the Dining Commons as well as social media accounts. All retail locations will remain closed in the event of a campus closure

In the event of an early dismissal, the Dining Commons would maintain a regular schedule for that day, while retail locations would close early in conjunction with the campus closing.

In the event of a delayed opening, the Dining Commons and Retail Dining locations may operate a slightly modified schedule to ensure the safety of Dining Employees, but every effort would be made to minimize any disruptions in service.