

**David Albrecht**  
Chief Information Officer

**Nicole Robinson**  
Executive Assistant

**Apurva Mehta**  
Assoc. CIO, Ed Tech & LC

**Zack Ronald**  
Manager, Emerging Technologies

- **Katherine Ananis**  
AI Integration & Digital Learning Specialist
- **Theresa Nelson-Miller**  
Technology Experience Designer  
(9 students)

**John Jessoe**  
Director, Class Tech & AV Svcs

- **Michael DiFilippo**  
AV Technician and Academic Technology Specialist
- **Lauren Luis**  
UMB TV Administrator and Academic Technology Specialist
- **Mark O'Sullivan**  
Video Editor/Producer
- **Shawn Reardon McCormack**  
AV Office Supervisor
- **Christopher Rennie**  
University Hall AV Office Supervisor
- **Jack Tan**  
AV Technician
- **Vivian Tran**  
Wheatley AV Office Supervisor
- **Jeffrey Wade**  
Chief Audio Visual Engineer  
(28 students)

**John Mazzarella**  
Asst. VC, Client Services

**Nasser Abasali**  
Director, IT Service Desk

- **William Brooks**  
IT Service & Support Specialist
- **Christine Carpenito**  
Senior IT Service & Support Specialist
- **Rocky Haggard**  
Senior IT Service & Support Specialist
- **Andy Nguyen**  
IT Service & Support Specialist  
(16 students)

**Trieu Ly**  
Director, IT Managed Services

- **Anh "Joe" Do**  
Mobile Labs Specialist
- **Matt McCubbin**  
IT Accessibility Coordinator
- **Ananta Sinha**  
Supervisor, Comp Op System and Services
- **David Wilson**  
Computer Lab Consultant  
(8 students)

**Quan Nguyen**  
Director, IT Desktop Services

- **Andrew Arcadipane**  
Desktop App Suppt. Consultant
- **Nadya Clark**  
Desktop Support Consultant
- **Binh Le**  
Desktop Support Consultant
- **Quyen "John" Ly**  
Desktop Support Consultant
- **Hung Nguyen**  
Desktop App Suppt. Consultant
- **Tam Nguyen**  
Desktop App Suppt. Consultant
- **Daniel Okoh**  
Desktop Repair Technician
- **Hung Van Ong**  
Desktop Support Consultant  
(2 students)

**Wil Khouri**  
Asst. VC and CISO

Information Security

- **Open Position**  
Information Security Specialist
- **David Bonczar**  
Senior Information Security Architect
- **Daniel Mayer**  
Endpoint Security & Threat Hunting Analyst
- **Alison Murray**  
Senior Information Security Specialist

**Maria Filoso**  
Director, Systems

- **Open Position**  
Senior Systems Administrator
- **Yuk Fung**  
Enterprise System Administrator
- **Daniel McDonald**  
Linux Web and HPC Administrator
- **Luci Nguyen**  
System Administrator
- **Chhorda Rorth**  
Enterprise System Administrator

**Byron Garcia**  
Director, IT Project Management

- **David Gorfine**  
IT Project Manager
- **Nisha Karna**  
IT Project Manager
- **Sheri Ryder**  
IT Project Manager

**Open Position**  
Asst. VC, Business Operations

Business Operations

- **Open Position**  
Administrative Assistant II
- **Open Position**  
Administrative Assistant
- **Eleanor Brown**  
Assistant Business Manager
- **Tiffany Lam**  
Business Manager

**Jamie Soule**  
Director, Network Services

- **Open Position**  
Clerk IV
- **Open Position**  
Network Security Operations Engineer
- **Open Position**  
Operations Technician
- **Kurt Charlton**  
Operations Technician
- **Sayed Chowdhury, Jr.**  
Network Engineer
- **Carmine DiFilippo**  
Technical Specialist II
- **Donald Foye**  
Senior Network Engineer
- **Scott Gilbert**  
Senior Network Engineer
- **Damond Lassiter**  
CIS Telecom Network Engineer
- **Eduardo Luciano**  
Network Administrator
- **Larry McKeon**  
Telecom PBX Engineer
- **Mimoza Papargjir**  
Administrative Assistant I
- **Robert Siebert**  
Staff Assistant

**Open Position**  
Asst. VC, Application Services

**Peter Tierney**  
Director, App Admin & Support

- **Jeeva Arthur**  
Database Developer
- **Binh Ly**  
ITLC Systems Specialist
- **Anthony Manibusan**  
Application Administrator II
- **Tom McClennan**  
Business Systems Analyst II
- **Bhavesh Shah**  
Database Administrator

**Lee Moua**  
Director, Data Integration

- **Cho Lim**  
Data Integration Specialist
- **Phung Vo**  
Data Integration Specialist

**IT Partners**  
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## Information Technology Services Organization—February 2026

- David Albrecht – Chief Information Officer
  - Nicole Robinson – Executive Assistant
  - Apurva Mehta – Associate CIO, Ed Tech & LC
    - Zack Ronald – Manager, Emerging Technologies
      - Katherine Ananis – AI Integration & Digital Learning Specialist
      - Theresa Nelson-Miller – Technology Experience Designer
      - (9 students)
    - John Jessoe – Director, Classroom Tech & AV Services
      - Michael DiFilippo – AV Technician & Academic Technology Specialist
      - Lauren Luis – UMB TV Administrator & Academic Technology Specialist
      - Mark O’Sullivan – Video Editor/Producer
      - Shawn Reardon – McCormack AV Office Supervisor
      - Christopher Rennie – University Hall AV Office Supervisor
      - Jack Tan – AV Technician
      - Vivian Tran – Wheatley AV Office Supervisor
      - Jeffrey Wade – Chief Audio Visual Engineer
      - (28 students)
- John Mazzarella – Assistant Vice Chancellor, Client Services
  - Nasser Abasali – Director, IT Service Desk
    - William Brooks – IT Service & Support Specialist
    - Christine Carpenito – Senior IT Service & Support Specialist
    - Rocky Haggard – Senior IT Service & Support Specialist
    - Andy Nguyen – IT Service & Support Specialist
    - (16 students)

- Trieu Ly – Director, IT Managed Services
  - Anh “Joe” Do – Mobile Labs Specialist
  - Matt McCubbin – IT Accessibility Coordinator
  - Ananta Sinha – Supervisor, Comp Op Systems & Services
  - David Wilson – Computer Lab Consultant
  - (8 students)
- Quan Nguyen – Director, IT Desktop Services
  - Andrew Arcadipane – Desktop Applications Support Consultant
  - Nadya Clark – Desktop Support Consultant
  - Binh Le – Desktop Support Consultant
  - Quyen “John” Ly – Desktop Support Consultant
  - Hung Nguyen – Desktop Application Support Consultant
  - Tam Nguyen – Desktop Application Support Consultant
  - Daniel Okoh – Desktop Repair Technician
  - Hung Van Ong – Desktop Support Consultant
  - (2 students)
- Wil Khouri – Assistant Vice Chancellor & Chief Information Security Officer, Information Security
  - *Open Position – Information Security Specialist*
  - David Bonczar – Senior Information Security Architect
  - Daniel Mayer – Endpoint Security & Threat Hunting Analyst
  - Alison Murray – Senior Information Security Specialist
- *Open Position – Assistant Vice Chancellor, Application Services*
  - Peter Tierney – Director, Applications Administration & Support
    - Jeeva Arthur – Database Developer
    - Binh Ly – ITLC Systems Specialist
    - Anthony Manibusan – Application Administrator II
    - Tom McClennan – Business Systems Analyst II
    - Bhavesh Shah – Database Administrator

- Lee Moua – Director, Data Integration
  - Cho Lim – Data Integration Specialist
  - Phung Vo – Data Integration Specialist
- *Open Position – Assistant Vice Chancellor, Business Operations*
  - *Open Position – Administrative Assistant II*
  - *Open Position – Administrative Assistant*
  - Eleanor Brown – Assistant Business Manager
  - Tiffany Lam – Business Manager
- Jamie Soule – Director, Network Services
  - *Open Position – Clerk IV*
  - *Open Position – Network Security Operations Engineer*
  - *Open Position – Operations Technician*
  - Kurt Charlton – Operations Technician
  - Sayeed Chowdhury, Jr. – Network Engineer
  - Carmine DiFilippo – Technical Specialist II
  - Donald Foye – Senior Network Engineer
  - Scott Gilbert – Senior Network Engineer
  - Damond Lassiter – CIS Telecom Network Engineer
  - Eduardo Luciano – Network Administrator
  - Larry McKeon – Telecom PBX Engineer
  - Mimoza Papargjir – Administrative Assistant I
  - Robert Siebert – Staff Assistant
- Marla Filoso – Director, Systems
  - (Open Position) – Senior Systems Administrator
  - Yuk Fung – Enterprise System Administrator
  - Daniel McDonald – Linux Web & HPC Administrator
  - Luci Nguyen – System Administrator
  - Chhorda Rorth – Enterprise System Administrator
- Byron Garcia – Director, IT Project Management
  - David Gorfine – IT Project Manager
  - Nisha Karna – IT Project Manager
  - Sheri Ryder – IT Project Manager



## IT Partners

### *Technology-Focused Departments*

#### Learning Design Services

- Paula Thorsland – Director of Learning Design Services
- Rrezarta Agimi – Assistant Director, Online Learning Design & Development
- Melody Liu – Senior Learning Designer
- Kalindi Mehta – Senior Learning Management System Administrator
- Eva Grouling Snider – Educational Technologist
- Gerald Sheehan – Senior Learning Designer
- Linda Sudlesky – Senior Learning Designer
- Peter Tofuri, Jr. – Learning Management System Administrator
- Irene Yukhananov – Digital Initiatives Lead

#### Research

- Bala Sundaram – VP for Rsrch & Strategic Initiatives
- Jeffrey Dusenberry – Director, Research Computing
- Open Position – System Professional

#### Website Services

- Brittany Terpstra – Director of Website Development
- Lisa Berelson – Senior Web Designer/Developer
- Kevin Gerich – Senior Web Developer
- Daniel Heck – Web Designer/Developer
- Lisa Link – Senior Web Designer/Developer
- Peter Tattlebaum – Senior Web Developer

### *Technology Partners Embedded in Non-Technology Departments*

#### Academic Affairs – Provost Office

- Amy Cook – Associate Provost
- Academic Affairs – Andrew Perumal – Associate Provost
- Academic Affairs – Chris Mullen – Salesforce (CRM) Administrator

#### Administration & Finance

- Tim Dunn – Managing Director of Campus Basic Services
- Dung Do – Assistant Director of Transportation Services
- Kahrim Wade – Executive Director, Print and Distribution Services



#### Administration & Finance (continued)

- Justin Comeau – Director of Emergency Enterprise Risk Management
- Peggy Tippit – IT Specialist

#### College of Education & Human Development (CEHD)

- Gary Chan – Information & Systems Administrator

#### Institute of Community Inclusion (ICI)

- Jeff Coburn – Senior Web Services Manager

#### College of Liberal Arts (CLA)

- Eddie Sze, Business Manager, Dean's Office

#### Applied Linguistics

- Apostolos Koutropoulos – Online Program Manager

#### Psychology Department

- Eric Berry – Director of Laboratories
- Henry Lay – Assistant Director of Laboratories

#### College of Science and Math (CSM)

#### Computer Science

- Tom Mullaly – Senior Systems Administrator

#### College of Management (CM)

- Don Truong, System/Network Specialist, Dean's Office

#### Enrollment Management

- Danny Luu – Director of Enrollment IT Systems
- Gustavo Portillo – Assistant Director of Enrollment IT Systems

#### Healey Library

- Yueqing Chen – Head of Library Systems and Discovery Services

#### Manning College of Nursing & Health Sciences (MCNHS)

- Larson Rogers – Information Systems Manager

#### Center for Clinical Education and Research (CCER)

- Katharine Middleton – Simulation Operations Specialist
- Rosemary Samia – Simulation Director



#### Registrar's Office

- Mike Pollard – Associate Registrar for Technology

#### School for the Environment (SFE)

- Francesco Peri – Research Engineer / Project Manager

#### Student Affairs Technical Services (SATS)

- Chris Colon – Director
- Harry Zheng – Assistant Director

#### Student Equity, Access & Success (SEAS)

- Joe DeVivo – Information & Systems Administrator
- Larry Kao – IT Support Coordinator