



Information Technology Services Organization—February 2026

- David Albrecht – Chief Information Officer
 - Nicole Robinson – Executive Assistant
 - Apurva Mehta – Associate CIO, Ed Tech & LC
 - Zack Ronald – Manager, Emerging Technologies
 - Katherine Ananis – AI Integration & Digital Learning Specialist
 - Theresa Nelson-Miller – Technology Experience Designer
 - (9 students)
 - John Jessoe – Director, Classroom Tech & AV Services
 - Michael DiFilippo – AV Technician & Academic Technology Specialist
 - Lauren Luis – UMB TV Administrator & Academic Technology Specialist
 - Mark O’Sullivan – Video Editor/Producer
 - Shawn Reardon – McCormack AV Office Supervisor
 - Christopher Rennie – University Hall AV Office Supervisor
 - Jack Tan – AV Technician
 - Vivian Tran – Wheatley AV Office Supervisor
 - Jeffrey Wade – Chief Audio Visual Engineer
 - (28 students)
- John Mazzarella – Assistant Vice Chancellor, Client Services
 - Nasser Abasali – Director, IT Service Desk
 - William Brooks – IT Service & Support Specialist
 - Christine Carpenito – Senior IT Service & Support Specialist
 - Rocky Haggard – Senior IT Service & Support Specialist
 - Andy Nguyen – IT Service & Support Specialist
 - (16 students)

- Trieu Ly – Director, IT Managed Services
 - Anh “Joe” Do – Mobile Labs Specialist
 - Matt McCubbin – IT Accessibility Coordinator
 - Ananta Sinha – Supervisor, Comp Op Systems & Services
 - David Wilson – Computer Lab Consultant
 - (8 students)
- Quan Nguyen – Director, IT Desktop Services
 - Andrew Arcadipane – Desktop Applications Support Consultant
 - Nadya Clark – Desktop Support Consultant
 - Binh Le – Desktop Support Consultant
 - Quyen “John” Ly – Desktop Support Consultant
 - Hung Nguyen – Desktop Application Support Consultant
 - Tam Nguyen – Desktop Application Support Consultant
 - Daniel Okoh – Desktop Repair Technician
 - Hung Van Ong – Desktop Support Consultant
 - (2 students)
- Wil Khouri – Assistant Vice Chancellor & Chief Information Security Officer, Information Security
 - *Open Position – Information Security Specialist*
 - David Bonczar – Senior Information Security Architect
 - Daniel Mayer – Endpoint Security & Threat Hunting Analyst
 - Alison Murray – Senior Information Security Specialist
- *Open Position – Assistant Vice Chancellor, Application Services*
 - Peter Tierney – Director, Applications Administration & Support
 - Jeeva Arthur – Database Developer
 - Binh Ly – ITLC Systems Specialist
 - Anthony Manibusan – Application Administrator II
 - Tom McClellan – Business Systems Analyst II
 - Bhavesh Shah – Database Administrator

- Lee Moua – Director, Data Integration
 - Cho Lim – Data Integration Specialist
 - Phung Vo – Data Integration Specialist
- *Open Position – Assistant Vice Chancellor, Business Operations*
 - *Open Position – Administrative Assistant II*
 - *Open Position – Administrative Assistant*
 - Eleanor Brown – Assistant Business Manager
 - Tiffany Lam – Business Manager
- Jamie Soule – Director, Network Services
 - *Open Position – Clerk IV*
 - *Open Position – Network Security Operations Engineer*
 - *Open Position – Operations Technician*
 - Kurt Charlton – Operations Technician
 - Sayeed Chowdhury, Jr. – Network Engineer
 - Carmine DiFilippo – Technical Specialist II
 - Donald Foye – Senior Network Engineer
 - Scott Gilbert – Senior Network Engineer
 - Damond Lassiter – CIS Telecom Network Engineer
 - Eduardo Luciano – Network Administrator
 - Larry McKeon – Telecom PBX Engineer
 - Mimoza Papargjir – Administrative Assistant I
 - Robert Siebert – Staff Assistant
- Marla Filoso – Director, Systems
 - (Open Position) – Senior Systems Administrator
 - Yuk Fung – Enterprise System Administrator
 - Daniel McDonald – Linux Web & HPC Administrator
 - Luci Nguyen – System Administrator
 - Chhorda Rorth – Enterprise System Administrator
- Byron Garcia – Director, IT Project Management
 - David Gorfine – IT Project Manager
 - Nisha Karna – IT Project Manager
 - Sheri Ryder – IT Project Manager



IT Partners

Technology-Focused Departments

Learning Design Services

- Paula Thorsland – Director of Learning Design Services
- Rrezarta Agimi – Assistant Director, Online Learning Design & Development
- Melody Liu – Senior Learning Designer
- Kalindi Mehta – Senior Learning Management System Administrator
- Eva Grouling Snider – Educational Technologist
- Gerald Sheehan – Senior Learning Designer
- Linda Sudlesky – Senior Learning Designer
- Peter Tofuri, Jr. – Learning Management System Administrator
- Irene Yukhananov – Digital Initiatives Lead

Research

- Bala Sundaram – VP for Rsrch & Strategic Initiatives
- Jeffrey Dusenberry – Director, Research Computing
- Open Position – System Professional

Website Services

- Brittany Terpstra – Director of Website Development
- Lisa Berelson – Senior Web Designer/Developer
- Kevin Gerich – Senior Web Developer
- Daniel Heck – Web Designer/Developer
- Lisa Link – Senior Web Designer/Developer
- Peter Tattlebaum – Senior Web Developer

Technology Partners Embedded in Non-Technology Departments

Academic Affairs – Provost Office

- Amy Cook – Associate Provost
- Academic Affairs – Andrew Perumal – Associate Provost
- Academic Affairs – Chris Mullen – Salesforce (CRM) Administrator

Administration & Finance

- Tim Dunn – Managing Director of Campus Basic Services
- Dung Do – Assistant Director of Transportation Services
- Kahrim Wade – Executive Director, Print and Distribution Services



Administration & Finance (continued)

- Justin Comeau – Director of Emergency Enterprise Risk Management
- Peggy Tippit – IT Specialist

College of Education & Human Development (CEHD)

- Gary Chan – Information & Systems Administrator

Institute of Community Inclusion (ICI)

- Jeff Coburn – Senior Web Services Manager

College of Liberal Arts (CLA)

- Eddie Sze, Business Manager, Dean's Office

Applied Linguistics

- Apostolos Koutropoulos – Online Program Manager

Psychology Department

- Eric Berry – Director of Laboratories
- Henry Lay – Assistant Director of Laboratories

College of Science and Math (CSM)

Computer Science

- Tom Mullaly – Senior Systems Administrator

College of Management (CM)

- Don Truong, System/Network Specialist, Dean's Office

Enrollment Management

- Danny Luu – Director of Enrollment IT Systems
- Gustavo Portillo – Assistant Director of Enrollment IT Systems

Healey Library

- Yueqing Chen – Head of Library Systems and Discovery Services

Manning College of Nursing & Health Sciences (MCNHS)

- Larson Rogers – Information Systems Manager

Center for Clinical Education and Research (CCER)

- Katharine Middleton – Simulation Operations Specialist
- Rosemary Samia – Simulation Director



Registrar's Office

- Mike Pollard – Associate Registrar for Technology

School for the Environment (SFE)

- Francesco Peri – Research Engineer / Project Manager

Student Affairs Technical Services (SATS)

- Chris Colon – Director
- Harry Zheng – Assistant Director

Student Equity, Access & Success (SEAS)

- Joe DeVivo – Information & Systems Administrator
- Larry Kao – IT Support Coordinator