

# FY26 IT Project Portfolio



## Information Technology Project Management Office

University of Massachusetts Boston

Wheatley Building, 2nd Floor 0203

<https://www.umb.edu/it/about/project-management-office/>



## AV Upgrade Program FY26

**Timeline:** Jul 1, 2025 - Jun 30, 2026

**Status:** On Schedule

**Project Owner:** Byron Garcia

This is a yearly program that manages a number of AV sub projects each cycle. Maintaining our classroom and lab with the latest technologies are critical for our students, faculty and staff.

## Community & Executive Education Phase 2

**Timeline:** Jul 1, 2025 - Jun 30, 2026

**Status:** On Schedule

**Project Owner:** Ray Lefebvre

Phase 2 - Project to stand up Community & Executive Education business/function within Academic Affairs to include a Course Catalog, Registration, Credentialing, Payment, and Marketing/Communications leveraging the new Canvas LMS platform as requested by Provost, Joe Berger and Associate Vice Provost, Tina Chang.

## Digital Accessibility

**Timeline:** Jun 24, 2024 - Aug 31, 2026

**Status:** On Schedule

**Project Owner:** Ray Lefebvre

Project to address and adhere to Title II of the Americans with Disabilities Act accessibility regulations pertaining to Web Content and Mobile Applications by April 2026.

## Disaster Recovery Planning FY26

**Timeline:** Jul 1, 2025 - Jun 30, 2026

**Status:** On Schedule

**Project Owner:** Ray Lefebvre

Formal project to continuously improve UMass Boston IT disaster recovery preparedness in alignment with institutional and system-wide business continuity/disaster recovery preparedness planning.

## Follett Access

**Timeline:** Oct 1, 2024 - Sep 30, 2025

**Status:** Complete!

**Project Owner:** Sheri Ryder

Implement Follett Access - a program that provides students with digital or physical course materials at a reduced cost.

## Improving IT Service Delivery FY26

**Timeline:** Jul 1, 2024 - Jun 30, 2026

**Status:** On Schedule

**Project Owner:** Ray Lefebvre

This is a multi-year project to improve IT Service Delivery through implementation of

formal IT service management principles & practices starting with Incident Management, followed by Request and Problem Management.

## Information Security Improvements FY25

**Timeline:** Jul 1, 2025 - Jun 30, 2026

**Status:** On Schedule

**Project Owner:** Wil Khouri

Plan of Action and Milestones (POAM 25-26)  
- A full year project designed to implement University security improvement initiatives to ensure our University security profile, guided and assessed by an annual audit and a pen test - scope includes Azure SSO, IPAM, MFA, SIEM, ...

## IT Start of Classes - Fall 2025

**Timeline:** Aug 1, 2025 - Sep 30, 2025

**Status:** Complete!

**Project Owner:** Ray Lefebvre

The beginning of any semester is a challenging time for faculty, students and staff with many activities, new schedules, new places to be (1st year students) and new friends to be made. IT resources and support services are in place to ensure our community this experience is as positive as possible by ensuring there are no IT related interruptions in the continuity of the experience. The project team is charged with the design of a 'start of classes' template of all IT departmental tasks that will be coordinated across all IT departments in preparation for the start of classes for each semester.

## IT Start of Classes - Spring 2026

**Timeline:** Dec 1, 2025 - Jan 31, 2026

**Status:** Complete!

**Project Owner:** Byron Garcia

The beginning of any semester is a challenging time for faculty, students and staff with many activities, new schedules, new places to be (1st year students) and new friends to be made. IT resources and support services are in place to ensure our community this experience is as positive as possible by ensuring there are no IT related interruptions in the continuity of the experience. The project team is charged with the design of a 'start of classes' template of all IT departmental tasks that will be coordinated across all IT departments in preparation for the start of classes for each semester.

## Physical Infrastructure Security Improvements

**Timeline:** Jul 1, 2025 - Dec 31, 2026

**Status:** On Schedule

**Project Owner:** Chris Colon

Expand UMass Boston video surveillance to include legacy building on campus.

## SoftDocs

**Timeline:** Jul 1, 2024 - Dec 12, 2025

**Status:** Complete!

**Project Owner:** Linda Modiste

The current multi-campus document imaging application (Boston, Dartmouth and Lowell) used by the Boston Financial Aid, Registrar and Provost office is at the end of lifecycle and no longer supported by the vendor. To replace this application a multi-campus team has been charged to review and procure a new application and perform the design, development and implementation of the new platform. SoftDocs has been chosen as the new document imaging platform via an RFP process completed by UPST and UITS. UITS is leading the system-wide project.

## SoftDocs Phase 2: Document Management

**Timeline:** Dec 17, 2025 - May 10, 2026

**Status:** On Schedule

**Project Owner:** Byron Garcia

The Document Management powered by SoftDocs project will implement document retention policies across all the University of Massachusetts campuses to ensure consistency, clarity, and cost efficiency. Document retention directly affects how long records are stored in SoftDocs, which in turn impacts storage usage and annual costs.

## Unified Communications Pilot

**Timeline:** Nov 3, 2025 - Jun 30, 2026

**Status:** On Schedule

**Project Owner:** Jamie Soule

pilot a unified communications implementation solution based on Microsoft teams that will enable users to make and receive telephone calls from a UMB telephone number right from their Teams client